



IK-WP41A

Technical Bulletin

ISSUED 12/6/2012

For additional technical support, contact Toshiba at 1-877-855-1349.

Issue

When viewing live video from the IK-WP41A, a portion of the image displayed is pixilated or tearing of the video occurs. This is exacerbated during motion or panning of the camera. (See image to right)

This is caused when the bit rate setting in the camera exceeds the bandwidth available.



How to Fix

Reduce the bit rate setting to an acceptable level. **The setting is changed by going to Configuration>Camera Settings>Video Codec.** (See image to right)

