

# Toshiba Commissioning Service:

Complimentary service for Toshiba ProfitMAX® Resellers only



Toshiba's Commissioning Service is to support you, our valued Toshiba ProfitMAX Reseller. Our goal is to assist you in delivering maximum value to your customers. After you have installed a surveillance system, which includes Toshiba's IP Video equipment, at your customer's site, a Toshiba Technical Specialist will contact you to schedule a visit to the customer site. During the visit, the technician will assist you in optimizing the installed Toshiba IP Video equipment by reviewing the following:

- **General site inspection and advise on best practices**
- **All cameras are operational and recording**
- **Camera frame rate and record settings set within design parameters**
- **Central Station Video Management Software (SCS) is optimized**
- **Mobile applications are connected & configured**
- **Provide user training to your customer: Search, playback & exporting**

## To Qualify

Reseller's Registered Project and the resulting successfully completed orders for their customer must include a purchase of a minimum of \$60,000 of Toshiba IP Video equipment. Surveillix or Surveillix SV must be the recording platform.

## Rules

- Reseller's project for their customer must be registered with Toshiba Surveillance group via the Project Registration Quote Form ("Registered Project")
- The surveillance system that includes Toshiba's IP Video equipment must be completely installed before a Toshiba Technical Specialist will visit. Installed system means that all devices are interconnected; cameras and servers are configured and operational
- Reseller must also complete Commissioning Questionnaire before Toshiba Technical Specialist will visit
- Commissioning Service is valid for 6 months from date of original purchase of the Toshiba IP Video equipment
- Toshiba requires a minimum of 4 weeks lead time to schedule Commissioning Service appointment
- Commissioning Service appointment is based on Toshiba staff availability
- Complimentary Commissioning Service may be discontinued at any time at Toshiba's sole discretion

## Steps

1. Must be enrolled as a Toshiba ProfitMAX Reseller
2. Register your project for your customer via the Toshiba Project Registration Quote Form. The Registered Project must include at least \$60,000 of Toshiba IP Video equipment.
3. Purchase products for corresponding Registered Project (minimum order must be at least \$60,000)
4. Toshiba will contact you

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