

LIMITED WARRANTY
CCD NETWORK IP SECURITY CAMERA

The Imaging System Division ("ISD") of Toshiba America Information Systems, Inc. makes the following limited warranties with regard to this CCD Camera Model ("Product"):

IK-WB21A

IK-WR01A

IK-WB02A

IK-WB70A

IK-WD01A

IK-WD01A/3.3-12

IK-WB30A

These limited warranties extend to the Original End-User ("You[r]").

Two (2) Year Limited Warranty of Labor and Parts ISD warrants that this Product will perform in accordance with specifications for a period of two (2) years from the date of purchase by the Original End-User. During this two (2) year period, ISD will repair or replace the Product, if it does not perform as warranted. In order to take advantage of this Limited Warranty, You must: (a) call (877) 855-1349 to receive a RMA number; and (b) pay all transportation and insurance charges for shipment of the Product to the ASP or Toshiba Exchange Center. ISD reserves the right to substitute factory refurbished parts in place of those in need of repair.

Instruction Manual (Owner's Manual): You should read the Instruction Manual (Owner's Manual) thoroughly before operating this Product. Before seeking warranty service, you should check the troubleshooting guide in the Instruction Manual (Owner's Manual) and follow the instructions to correct the problem.

How to Obtain Warranty Service Step-by-step Procedures: To obtain warranty service, You should:

1. Contact Toshiba at (877) 855-1349 to first verify operation or installation assistance. (877) 855-1FIX
2. If technical support determines that the unit is defective, an RMA will be issued with return instructions for repair.
3. Securely pack the Product in the original carton and external shipping pack, include a letter explaining the problem with a copy of the bill of sale or proof of purchase.
4. Prepay all transportation and insurance costs.

Your Responsibilities: This Limited Warranty is subject to the following conditions:

1. You must provide the bill of sale or proof of purchase at the time that warranty service is required.
2. You must notify (877) 855 1349 within (30) days after you discover that the product does not perform in accordance with specifications during the Limited Warranty period.
3. You must pack the Product in its original carton using the original packing material. Then insert the original carton containing the Product into another carton with additional packing material before

shipping the Product to an ASP or Toshiba Exchange Center.

DISCLAIMERS: ALL OTHER EXPRESS OR IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED. SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS. SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IF THIS PRODUCT IS NOT IN GOOD WORKING ORDER AS WARRANTED ABOVE, YOUR SOLE AND EXCLUSIVE REMEDY SHALL BE THE REPAIR OR REPLACEMENT OF THE PRODUCT. IN NO EVENT WILL ISD OR ITS PARENT COMPANY OR ANY ASP BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT. THIS LIMITATION APPLIES TO DAMAGES OF ANY KIND, INCLUDING ANY DIRECT OR INDIRECT DAMAGES, LOST PROFITS, LOST SAVINGS OR OTHER SPECIAL, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, WHETHER FOR BREACH OF CONTRACT, TORT OR OTHERWISE, OR WHETHER ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT, EVEN IF TAIS, ITS PARENT COMPANY, OR AN ASP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR OF ANY CLAIM BY ANY OTHER PARTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR SOME PRODUCTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY SHALL BE VOID IF THE PRODUCT OR PARTS HAVE BEEN SUBJECTED TO MISUSE, ABUSE, ACCIDENT, IMPROPER INSTALLATION, IMPROPER MAINTENANCE, OR USE IN VIOLATION OF ISD'S WRITTEN INSTRUCTIONS, OR WHERE THE PRODUCT HAS BEEN ALTERED OR MODIFIED WITHOUT ISD'S PRIOR AUTHORIZATION, OR UPON THE REMOVAL OR ALTERATION OF ISD'S FACTORY SERIAL NUMBER. LABOR SERVICE CHARGES FOR PRODUCT INSTALLATION, SET UP AND ADJUSTMENT OF CONTROLS ARE NOT COVERED BY THIS LIMITED WARRANTY

No person, agent, distributor, dealer, authorized service provider, or company is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of ISD arising under this Limited Warranty or under any statute, or law of the United States or any state thereof, is hereby limited to one (1) year from the date You discovered or should have discovered the problem. This limitation does not apply to implied warranties arising under state law. Some states do not permit limitation of the time within which You may bring an action beyond the limits provided by state law, so the above provision may not apply to You. This Limited Warranty gives You specific legal rights and You may also have other rights which vary from state to state.

TOSHIBA AMERICA INFORMATION SYSTEMS, INC.

Imaging Systems Division

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