



SURVEILLIX® SUCCESS STORY: Toshiba Video Technology Slams Brakes On Auto Dealership Vandal



A Toshiba Surveillix DVR helped crash the criminal aspirations of a car vandal responsible for \$75,000 worth of damage at Richard Chevrolet, a Cheshire, Connecticut auto dealership.

When an intoxicated vandal set about keying and slashing the tires of forty-six Chevrolet Yukons and Suburbans, four dome video surveillance cameras linked to a Toshiba Surveillix digital video recorder (DVR) captured images of the crime.

Although late at night, the digitalized, recorded images were of such high quality that the dealership sales people easily identified the vandal as a local

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resident. The recorded video information was promptly handed over to police who issued a search warrant for the suspect's house. After additional evidence was uncovered at the home, the vandal was arrested and charged with a felony. It was later discovered that he had vandalized another car lot that same night.

As a result of the vandal's conviction, Richard Jaffe, the president and owner of Richard Chevrolet, not only received the full \$75,000 restitution that the court ordered the vandal to pay, he was also able to return the \$50,000 that his insurance company had compensated him with for the loss.

"I just wanted everyone to be whole again," he explained.

A few months after the vandalism incident, Jaffe applied the advanced search functions of the Toshiba Surveillix DVR to identify images of a long-time business associate stealing hubcaps off his cars: "He owned up the theft when I confronted him with the recording. He returned the hubcaps, but obviously, we don't do business with him anymore."

John Cronkite, a Systems Specialist for Tri-Ed Distribution in Milford, Connecticut, engineered and designed the system.

"Every component performs flawlessly, the upshot of which is recorded images with the clarity and detail needed to make positive identifications. These crimes serve as an example of why every business, large or small, needs video surveillance," Cronkite notes.

SOPHISTICATED VIDEO PROTECTION

When it came to installing a video surveillance system to protect his car lot, Richard Jaffe didn't go with a stripped-down, economy model; he drove away with the security industry's version of full-featured high performance utility vehicle.

"You need high-quality surveillance equipment, and that is not cheap," Jaffe explained. "However, we recouped a good chunk of our investment by getting our deductible back."

Jaffe's installed system includes eight domes and fixed outdoor cameras, partnered with the Toshiba digital video recorder and strategically placed motion detectors. Computer monitors are networked to the DVR display images.

At the heart of the video security system is the Toshiba Surveillix DVR. This 16-channel DVR offers detail-rich, high-resolution recorded imaging prowess with recording rates up to 30 Frames-Per-Second per channel, along with remote configuration, operation and video storage capabilities, as well as a hard drive disk storage space-saving compression technique.

For all its advanced features, the Surveillix is surprisingly simple to use, says Jaffe: "Search events are no problem, nor is transferring recordings to CD-ROM. We are pleased overall with its performance."

Customer satisfaction is frequently better expressed in actions than words. Jaffe is now allowing John Cronkite at Tri-Ed Distribution to use his car lot to demonstrate the Toshiba Surveillix DVR to potential customers.

To contact Tri-Ed Distribution in Milford, Connecticut, please call toll-free 877-874-3301. Tri-Ed is a national distributor with 16 offices nationwide.



TOSHIBA EVR SERIES DIGITAL VIDEO RECORDER

- Audio Recording. Record audio and video together to get the complete picture.
- Available in 8, 16, 32 and 64 channel configurations.
- Removable HDD bays for quick HDD replacement.
- Capable of recording at up to 480 pictures per second (Up to 30 PPS per camera).
- Recording resolutions as high as 720x480.
- Complete remote access. Setup control, user administration, video backup, live viewing, and powerful search capabilities.
- Multi-Site SCS software. The SCS software remotely manages 100+ DVRs allowing you to configure, view, search, export, remotely upgrade, and monitor alarms. Supports multiple monitors for advanced monitoring.
- Internal RAID 5 compatible.